

Whale® 4kW Gas and Electric Underfloor Space Heater

Higher Heat Output, Maximum Performance

- Mounted underfloor for more space inside
- New boost setting uses gas and electric simultaneously for higher heat output
- New twin ducting system for more flexible installation
- Simple and intuitive controls
- No chimney or flue covers required



SH4312B

Ref: 180.161_v1_0512



Space Heater Fault Finding

No. of flashes	Fault	Remedy
1	No flame detected	Check gas supply.
2	Overheat	Check the air ducts and vents are not blocked or restricted. We recommend you wait at least 5 to 10 minutes to allow the heater to cool before clearing lockout.
3	Low/High Supply Voltage	Ensure voltage is above 10V at the heater and below 15V.
4	Combustion Air Fault	Check combustion air flue and exhaust flue for blockages.
5	Other/internal fault	Attempt to clear lockout as shown below. If this fails contact Whale Heating Support: 0845 217 2933.

To clear any lockout switch off and back on within 2.5 seconds