

Technical Toolbox Workshops



Whale[®]

mira

SHOWERS

Whale Pumps & Mira Showers are pleased to offer free of charge Technical Toolbox Workshops to housing associations, local authorities and approved contractors to aid in the ease of installation and maintenance of showers and shower drain pumps in housing stock.



What do Whale Pumps and Mira Showers offer as part of a Technical Toolbox Workshop?

- Technical training on best installation of products.
- Technical training on basic fault finding and diagnosis.
- Overview of showers and shower waste pumps suitable for existing housing stock.
- After sales support procedures.
- Useful spares advice for maximising longevity of product.

Benefits to the council and contractor

- Improves productivity.
- Reduction of unnecessary costs.
- Aids the professional development of employees.
- Furthers knowledge of shower systems in adaptations.
- Reduction of defects as well as liability issues.
- Helps to maximise budgets.

Technical Tool Box Workshops have helped Strutec.

Steve Davies is the Managing Director of Strutec, a Mersey-side based highly specialised provider of adaptations to residential properties for disabled service users. "The training and support we have received from Whale has always been exceptional. Our staff and subcontractors have regularly been invited to attend their in-depth and comprehensive training days. Led by Vic Grant (Northern Field Support Engineer at Whale), he will take you through detailed and informative operation and installation guidelines, with practical hands-on demonstrations. Furthermore, you will be guided through an impressive diagnostic toolbox kit, which ensures if a pump issue does arise, the fault can be quickly identified and fixed without having to call the support desk in the first instance."

Technical Toolbox Workshops have helped MC Technicians choose the right products.

Ian McKay is the Managing Director of MC Technicians, a specialist adaptations contractor in London. Ian said, "We have worked with Mira Showers and Whale for a number of years. The training workshops offered have improved my engineers' knowledge of shower systems for adaptations. The courses have also reduced unnecessary replacements on the repairs & maintenance contracts we manage for several local authorities and housing associations."

Would you like to arrange a free of charge Technical Toolbox Workshop?

A Technical Toolbox Workshop on Mira Showers and Whale Pumps can be arranged by contacting:

Drainagesupport@whalepumps.com

OR

0345 9090 912